



1348 Washington Ave

Miami Beach, FL 33139

RGA# website sale

Please fill out completely and include with shipment being returned.

Customer Name \_\_\_\_\_ Phone: \_\_\_\_\_

Email used for purchasing: \_\_\_\_\_

Billing Address: \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Date of Purchase \_\_\_\_\_

Transaction ID # \_\_\_\_\_

Reason for Return \_\_\_\_\_

Please Explain \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_



## *Return Policy*

*Returns of stock items carry a minimum 15% restocking fee*

*Exchange of stock items carry a NO exchange fee, assuming you are purchasing products of equal or greater value.*

*Non-stock, special order items carry a minimum restocking fee of 30%*

*And some products are non-refundable*

*All items returned must pass inspection & must meet the following criteria: be in the manufacturers' original package, include all parts, pieces & instruction manuals, and not fall under non-returnable items/conditions.*

*Goods must be in the original packaging/container and in saleable condition to be considered for restocking items returned must pass inspection*

*All returns/exchanges must exceed \$20 in credit.*

*All returns must be made within 30 days.*

*All shipping charges are non-refundable, return shipping is not prepaid.*

*All returns/exchanges must meet our returns criteria & inspection.*

*Any order shipped with free shipping will be billed for shipping if the item is returned.*

*All custom order items such as whirlpool baths, shower enclosures, toilet seats, discontinued/retired or clearance items, and any other items determined non-returnable by management.*

*The following conditions can make any & all other items non-returnable.*

*Any plumbing items that have been installed, or attempted to be installed.*

*Any electrical items that have been hooked up.*

*Any items that have been left out in the elements.*

*Any items that have been damaged by contractors on the job site*